

1098-T tax forms will be mailed out by the end of January each year for the previous calendar year.

For students who opted in last year to retrieve your 1098-T form online, you should receive an email from ECSI with retrieval instructions. If you experience trouble with your web login, please call ECSI toll-free **866-428-1098**, Monday-Friday 7:30 am to 8:00 pm EST. **Please note: the Franklin Pierce University school code is AI.**

All other students will have copies delivered by mail. Please note these forms come from ECSI and not Franklin Pierce University. If you need to speak with a Customer Service Representative, please call ECSI toll-free **866-428-1098**, Monday-Friday 7:30 am to 8:00 pm EST.

If you have any general questions, please visit <http://www.ecsi.net/taxinfo.html> for information regarding your tax documents and to obtain contact information for ECSI. If you have any questions regarding the financial information on your 1098-T, please contact Franklin Pierce University Student Financial Services directly. Neither the school nor ECSI can answer tax questions, you must contact your tax professional.

Thank you,
Franklin Pierce University
Student Financial Services
Toll-free phone: 877-372-7347
Email: osfs@franklinpierce.edu